

# Registered Tow Truck Operator's Manual



January 2007

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## IMPORTANT

Throughout this manual, "hotlinks" to other locations are in **RED**.

To access hotlink information just "click" in the **RED** area of the text.

Example: **WAC 308-61-135**

Revised April 2007

## **Section 1**

### **References**

#### **WSP - Commercial Vehicle Division Equipment & Standards Review**

PO Box 42614  
Olympia, WA 98504-2614  
Phone (360) 753-3697  
FAX (360) 586-8233

#### **WSP - Commercial Vehicle Division**

Sergeant / Statewide Coordinator  
2715 Rudkin Rd  
Union Gap, WA 98903  
Phone (509) 249-6734

#### **Towing and Recovery Association of Washington**

Vicky Scharlau, Administrator  
203 Mission Ave Ste 214  
Cashmere, WA 98815  
Phone (509) 782-7170  
FAX (509) 782-1203  
Website: [towingandrecovery.org](http://towingandrecovery.org)  
Email: [scharlau@televar.com](mailto:scharlau@televar.com)

#### **Independent Towers of Washington (ITOW)**

Jerry Goddard, President  
2724 Pacific Ave SW, Suite B  
Olympia, WA 98501  
Phone (360) 754-1912  
FAX (360) 264-5791

#### **License Auditing & Legal Services**

PO Box 9039  
Olympia, WA 98507-9039  
Phone (360) 664-6455

## **Dealer Services Offices**

Headquarters is located in Olympia with regional offices located throughout the state. Contact the nearest field office for assistance.

### **Western Region: Olympia / Headquarters**

2424 Bristol Court S.W.  
Olympia, WA 989502  
Phone (360)664-6475  
FAX (360) 586-0479

#### **Counties / Cities:**

Clallum, Jefferson, King (cities of Auburn, (Zip Codes 98002 and 98092), Black Diamond, Burien, Enumclaw, Kent, Maple Valley, Ravensdale, Renton, SeaTac and Vashon Island)), Kitsap, Lewis, Mason, Pierce and Thurston

### **Vancouver**

1301 N. E. 136th Avenue  
Vancouver, WA 98684  
Phone (360) 260-3769  
FAX (360) 260-6310

#### **Counties:**

Clark, Cowlitz, Grays Harbor, Pacific, Skamania and Wahkiakum

### **West Seattle**

8830 25th Avenue S.W.  
Seattle, WA 98106  
Phone (206) 764-4279  
FAX (206) 764-4146

#### **Counties**

King

## **Greenwood**

320 North 85th  
Seattle, WA 98103  
Phone (206) 706-4260  
FAX (206) 764-4146

### **Counties**

King

## **North-Eastern Region: Spokane**

6517 North Lidgerwood  
Spokane, WA 99208  
Phone (509) 482-3886  
FAX (509) 482-3880

### **Counties / Cities:**

Asotin, Pend Oreille, Spokane, Stevens and Whitman  
Cities of Davenport, Harrington, Reardon, Ritzville and Sprague

## **Union Gap**

2727 Rudken Road  
Union Gap, WA 98903  
Phone (509) 454-7283  
FAX (509) 454-7283

### **Counties / Cities**

Grant, Kittitas, Klickitat and Yakima  
Cities of George, Mattawa, Royal and Schwana

## **Coulee Dam**

300 Lincoln, Suite 2  
Coulee Dam, WA 99116  
Phone (509) 633-7031  
FAX (509) 633-0842

### **Counties / Cities**

Chelan, Douglas, Ferry, Grant (except cities of George, Mattawa, Royal and Schwana),  
Lincoln (except cities of Davenport, Harrington, Reardon and Sprague) and Okanogan

## **Kennewick**

3311 West Clearwater, Ste. B142  
Kennewick, WA 99336  
Phone (509) 734-7138  
FAX (509) 734-7137

### **Counties**

Adams (except city of Ritzville), Benton, Columbia, Franklin, Garfield, Grant (except cities of Ephrata, Quincy, Moses Lake and Soap Lake) and Walla Walla

## **Mount Vernon**

1920 South 3rd Street  
Mount Vernon, WA 98273  
Phone (360) 416-7021  
FAX (360) 428-1339

### **Counties / Cities**

Island, San Juan, Skagit and Whatcom  
Cities of Stanwood and Darrington

## **Everett**

5313 Evergreen Way  
Everett, WA 98203  
Phone (425) 290-3255  
FAX (360) 570-4964

### **County / Cities**

Snohomish (except cities of Stanwood and Darrington)

## Section 2

### Glossary of Terms

**Abandoned Vehicle** - Reference **RCW 46.55.010**

A vehicle impounded by a registered tow truck operator and held for 120 consecutive hours.

**Abandoned Vehicle Report** - Reference **RCW 46.55.010**, **RCW 46.55.100** and **WAC 308-61-026**

The document that the registered tow truck operator transmits to the Department after a vehicle is abandoned.

**Advertising** - Reference **RCW 46.55.130**

Registered tow truck operators are required to advertise impounded abandoned vehicles scheduled to be auctioned. A notice of the auction (to include the date, place and time) must be published in a general circulation newspaper in the county where the vehicle(s) is located. This advertisement must run no less than three days and no more than ten days before the date of the auction. The notice of advertisement must include:

1. A description of the vehicle, including make, model, year and license number (or VIN if no license plates are on the vehicle), and
2. Notification of a public viewing period of:
  - 1 hour if 25 or fewer vehicles are to be auctioned
  - 2 hours if more than 25 and fewer than 50 vehicles are to be auctioned
  - 3 hours if 50 or more vehicles are to be auctioned

If the auction site is different from the licensed office location, the registered tow truck operator must post a clearly visible sign at the office location, describing in detail, where the auction will be held.

**Affidavit of Sale** - Reference **WAC 308-61-026(1)**

This document must be given to the successful bidder by the registered tow truck operator. The affidavit states that the sale was conducted properly pursuant to chapter **46.55 RCW**. The affidavit may be submitted to the department with an application for certificate of title.

**Authorization to Impound form** - Reference **RCW 46.55.080(2)**

The person requesting a private impound or a law enforcement officer or public official requesting a public impound shall provide a signed authorization for impound at the time and place of impound to the registered tow truck operator before the operator may proceed with impound. A registered tow truck operator, employee, or his or her agent may not serve as an agent of a property owner for the purposes of signing an impound authorization or, independent of the property owner, identify a vehicle for impound.

**Business Location** - Reference **RCW 46.55.060** and **WAC 308-61-026(5)**

A location where the registered tow truck operator conducts business and can normally be contacted by the public.

**Immobilization (booting)** - Reference **RCW 46.55.010(2)** or **RCW 46.55.300**

The unlawful use of a locking wheel boot that prevents a vehicle from moving without damage to the tire.

**Impound** - Reference **RCW 46.55.010(4)**

Take and hold a vehicle in legal custody. There are two types of impounds - public and private.

- a) "Public Impound" means the vehicle has been impounded at the direction of a law enforcement officer or by a public official having jurisdiction over the public property which the vehicle was located.
- b) "Private Impound" means the vehicle has been impounded at the direction of a person having control or possession of the private property where the vehicle was located.

**Master Log** - Reference **RCW 46.55.010(6)** and **WAC 308-61-135**

The file kept by a registered tow truck operator that maintains transactions involving impounded vehicles.

**Notice of Custody and Sale** - Reference **RCW 46.55.110(3)** and **WAC 308-61-026(4)**

The document is sent certified mail by the registered tow truck operator with return receipt requested to the registered owner and legal owner (lienholder), providing:

- Notice of the amount of the registered tow truck operator's lien for services,
- Place and time of public auction if the vehicle is not redeemed, and
- Registered tow truck operator's right to see a deficiency lien against the last registered owner.

**Prohibited Acts** - Reference **RCW 46.55.035**

No registered tow truck operator may, except as authorized under RCW 46.55.037:

- Ask for or receive any compensation or gratuity, reward, or promise thereof from a person having control or possession of private property or from an agent of the person authorized to sign an impound authorization, for or on account of the impounding of a vehicle;
- Be beneficially interested in a contract agreement or understanding that may be made by or between a person having control or possession of private property and an agent of the person authorized to sign an impound authorization;
- Have a financial, equitable or ownership interest in a firm, partnership, association, or corporation whose functions include acting as an agent or a representative of a property owner for the purpose of signing impound authorizations.

This does not prohibit the registered tow truck operator from collecting the costs of towing, storage, or other services rendered during the course of towing, removing, impounding, or storing of an impounded vehicle as provided by **RCW 46.55.120**.

**Redemption** - Reference **RCW 46.55.120(1)(a)**

The following may redeem an impounded vehicle or items of personal property:

- Legal owner
- Registered owner
- Person authorized in writing by the registered owner or the vehicle's insurer
- Person who is verified by the operator to have the permission of the registered owner of the vehicle, or
- One who has purchased a vehicle who produces proof of ownership or written authorization and signs a receipt (proof of ownership includes dealer documents)

**Registered Tow Truck Operator (RTTO)** - Reference **RCW 46.55.010(7)**

Any person who impounds, transports or stores unauthorized vehicles; or disposes of abandoned vehicles.

**Residential Property** - Reference **RCW 46.55.010(8)**

Property with no more than four living units located on it.

**Secure Area** - Reference **WAC 308-61-026(2)**

A secure area for vehicle storage. The area must be completely enclosed by a fence, with a gate that can be locked. The fence must be at least six feet high, with at least two strands of barbed wire along the top, for a combined height of eight feet or more. If a fence is impracticable due to landscaping or zoning, the fencing requirement may be waived by the department. The storage area must, however, remain secure.

If a licensee has operator registrations under more than one name, and owns or leases a common secure area, the area for each tow truck operator registration must be separated by a physical barrier. If two or more registered tow truck operators with different ownership share a secured area, each respective area is required to be separated by an eight-foot fence as described above.

Secure storage areas should be located on leveled property and lighted at night for safekeeping of the stored vehicles.

**Sellers Report of Sale** - Reference **RCW 46.12.101**

The Report of Sale form is considered properly filed if it is received by the department or a vehicle licensing office within 5 business days after the sale of the vehicle, and includes:

- Date of the sale or transfer
- Name and address of the seller and buyer
- Buyer's driver's license number, if available, and
- Description of the vehicle, including the vehicle identification number (VIN)

**Surplus Funds** - Reference **RCW 46.55.130(2)(h)** and **WAC 308-61-190**

Funds left over from the auction sale of a vehicle once the registered tow truck operator's lien is satisfied. The funds must be remitted to the department with a report identifying the vehicles by the registered tow truck operator within 30 days. The funds are returned to the registered owner of the vehicle if a valid claim is submitted within one year of the auction date.

**Tow Truck** - Reference **RCW 46.55.010(10)**

A motor vehicle equipped (as approved by the Washington State Patrol) for towing vehicles.

**Tow Truck Number** - Reference **RCW 46.55.010(11)**

The number issued to tow trucks operated in the state of Washington.

**Tow Truck Permit** - Reference **RCW 46.55.010(12)**

The permit issued annually that the tow truck operator must be able to provide.

**Tow Truck Service** - Reference **RCW 46.55.010(13)**

The transporting of vehicles on Washington public streets and highways by a tow truck of a registered operator.

**Unauthorized Vehicle** - Reference **RCW 46.55.010(14)**

A vehicle that can be impounded after being left unattended in a public or private location for a designated time period:

a) Public locations:

- i) An accident or a traffic hazard as defined in **RCW 46.55.113** - immediately
- ii) On a highway and identified as described in **RCW 46.55.085** - 24 hours
- iii) In a publicly owned or controlled parking facility as posted under **RCW 46.55.070** - immediately

b) Private locations:

- i) On residential property - immediately
- ii) On private, nonresidential property, as posted under **RCW 46.55.070** - immediately
- iii) On private, nonresidential property, not posted - 24 hours

## Section 3

### Registered Tow Truck Operator Requirements

**Application / Renewal Fees** - Reference **RCW 46.55.030**

The fee for each original registration and annual renewal is one hundred dollars (\$100) plus \$50 per truck.

**Bond** - Reference **RCW 46.55.030(2)**

A registered tow truck operator is required to file a surety bond in the amount of five thousand dollars (\$5,000) with the department.

**Business Hours** - Reference **RCW 46.55.060(6 & 7)** and **WAC 308-61-125**

The normal business hours of a registered tow truck operator are 8:00 am - 5:00 pm weekdays, excluding Saturdays, Sundays and Holidays.

If a registered tow truck operator business is not open and no one is present at the business location, a contact phone number must be posted for the public to contact for release of their vehicle and/or personal property. The registered tow truck operator must maintain personnel who can be contacted 24 hours a day to release vehicles.

**Business Location** - Reference **RCW 46.55.060**

The address listed on the RTTO application is the business location where files are kept.

A separate business location requires a separate registration. The application will list all locations of secure areas for vehicle storage and redemption. An additional lot used for vehicle storage must be inspected and approved by the Washington State Patrol.

A business location is required to have a sign, displaying the business name, readable from the street.

The following items must be posted for public view:

- a) All applicable licenses and permits to operate as a registered tow truck operator;
- b) The current towing and storage charges itemized on the correct Department of Licensing form;
- c) The vehicle redemption procedure and rights;
- d) Information supplied by the department indicating where to direct complaints regarding equipment or service;
- e) Information regarding the acceptance of reasonable tender.

**Change of Name / Address** - Reference **WAC 308-61-108(4 & 5)**

Notify the department immediately of any business name and/or address change, or the addition of a location.

Report a change of partners or corporate officers immediately to the department in writing.

**Fee Schedule** - Reference **RCW 46.55.063(1), (3 & 4)**

A fee schedule must be filed with the department. All fees must cover the costs of services provided. No fees will exceed those filed with the department. Fees are calculated on an hourly basis, and after the first hour are charged to the nearest quarter hour.

Fees charged for storage of a vehicle must be calculated on a twenty-four hour basis and charged to the nearest half day from the time the vehicle arrived at the secure storage area.

The RTTO must file a revised fee schedule with the department at least 10 days before the effective date of the change(s).

**Identification of Licensee's Vehicles** - Reference **RCW 46.55.040(3)** and **WAC 308-61-115(1)**

All tow vehicles used in the registered tow truck operator's business operated on public highways are required to display the registered tow truck operator number, truck number, name, address and current business telephone number.

This information must be permanently affixed to both sides of the vehicle. Each letter and numeral will be at least a half-inch stroke for the width and three inches high.

The department will issue a tow truck number to each tow vehicle. The number is required to be affixed permanently on each vehicle.

**Impounded Abandoned Vehicle Not Redeemed** - Reference **RCW 46.55.120(4)** and **WAC 308-61-135(5)**

An impounded abandoned vehicle not redeemed within fifteen days after mailing the notice of custody and sale can be sold at public auction in accordance with **RCW 46.55.130**. The successful bidder shall apply for title within fifteen days.

Impounded vehicles may be claimed any time prior to the auction.

If an operator receives no bid, or if the operator is the successful bidder at auction, the operator shall, within forty-five days, sell the vehicle to a licensed wrecker, hulk hauler, or scrap processor by use of the abandoned vehicle report-affidavit of sale, or the operator shall apply for title to the vehicle.

If the operator elects to bid at auction, that bid must be disclosed as such, and must not merely be an effort to set a minimum for other bids. If an operator is the successful bidder and the bid exceeds the lien for towing and storage, the surplus funds must be remitted to the department just as in any other sale. The operator cannot elect to retain a vehicle at auction because the operator feels that the bidding is insufficient.

Per **RCW 46.70.021**, it is unlawful for any person other than a licensed dealer to display a vehicle for sale unless the registered owner or legal owner is the displayer or holds a notarized power of attorney.

**Insurance** - Reference **RCW 46.55.030(3)**

The following proof of insurance is required before a registration certificate can be issued:

- a) One hundred thousand dollars liability for bodily injury or property damage per occurrence; and
- b) Fifty thousand dollars legal liability for vehicle damage, including fire and theft coverage from the time a vehicle comes into the custody of a registered tow truck operator until it is redeemed or sold.

Cancellation of the registered tow truck operator's insurance or failure to maintain insurance automatically cancels the registered tow truck operator's registration.

**Notice of Redemption** - Reference **RCW 46.55.120(2)(a)**

The registered tow truck operator is required to provide written notice of the right of redemption and opportunity for a hearing, accompanied by:

- A hearing request form
- The name of the person or agency authorizing the impound, and
- A copy of the towing and storage invoice to each person seeking to redeem an impounded vehicle

**Records Audit** - Reference **RCW 46.55.160**

Records, equipment and facilities are required to be available during normal business hours for audit or inspection by the department, Washington State Patrol, or a law enforcement agency having jurisdiction.

**Registration Required** - Reference **RCW 46.55.020(4)** and **RCW 46.55.210**

A current registered tow truck operator registration certificate from the department is required in order to engage in the activities of a registered tow truck operator.

**Registration Fees** - Reference **RCW 46.55.030**

The fee for an original truck registration is one hundred dollars (\$100) and the annual renewal fee is fifty dollars (\$50).

**Signage Requirements** - Reference **RCW 46.55.070** and **WAC 308-61-145**

Signs must measure at least 15" by 24" and the lettering thereon must be clearly visible to all who park.

Signs for publicly owned or controlled parking facilities need to disclose that unauthorized vehicles will be impounded and must also disclose a phone number for redeeming a vehicle.

No person may impound, tow, or otherwise disturb any unauthorized vehicle standing on nonresidential private property or in a public parking facility for less than twenty-four hours unless a sign is posted near each entrance and on the property in a clearly conspicuous and visible location to all who park on such property that clearly indicates:

- The times a vehicle may be impounded as an unauthorized vehicle; and
- The name, telephone number, and address of the towing firm where the vehicle may be redeemed.

**Storage of Vehicles (Personal effects)** - Reference **RCW 46.55.090** and **WAC 308-61-158(1)**

All impounded vehicles need to be handled with care and returned in substantially the same condition as they existed before being towed. Personal belongings shall be kept intact and returned to the vehicle's owner or agent and may not be sold at auction.

**Tender** - Reference **RCW 46.55.120(1)(e)**

Acceptable payment includes cash, major bank credit card or personal check drawn on an in-state bank if accompanied by 2 pieces of valid identification. The registered tow truck operator may require one piece of id to have a photograph. A registered tow truck operator may refuse to release an impounded vehicle if a check cannot be guaranteed by a check verification service or the customer's bank will not honor the check.

**Vehicle Transaction File** - Reference **RCW 46.55.150**

A transaction file is required for each vehicle. When the vehicle is claimed or becomes abandoned and is sold at a public auction, the file will contain the following items:

- 1) A signed impoundment authorization
- 2) A record of the twenty-four hour written impound notice to a law enforcement agency
- 3) The impoundment notification to registered and legal owners sent within twenty-four hours of impoundment, including the address, telephone number of the impounding firm and name of the person or agency who authorized the impound of the vehicle
- 4) The abandoned vehicle report transmitted to and returned by the department
- 5) Proof of mailing the notice of custody and sale sent by the registered tow truck operator to the registered and legal owners advising them they have fifteen days to redeem the vehicle before it may be sold at public auction
- 6) The published notice of public auction
- 7) The affidavit of sale listing the sale date, purchaser, amount of the lien, and the sale price of the vehicle sold at public auction
- 8) A record of the two highest bid offers on an auctioned vehicle to include the names, addresses, and telephone numbers of the bidders
- 9) The notice of opportunity for hearing given to those who reclaim vehicles
- 10) An itemized invoice of charges against the vehicle

The transaction file is required to be kept for a minimum of three years.

## Section 4

### Impounded Vehicle Processing Requirements

#### Sources of Impounds (Public and Private)

##### Public Property

- Traffic hazard (vehicle or driver impaired)
- Unauthorized vehicle (marked for 24 hours)
- Publicly owned parking facility (immediately, if posted)
- Unauthorized vehicles impounded

##### Private Property

- Residential property (immediately)
- Non-residential property (24 hours)
- Non-residential property posted (immediately)

#### Abandoned Vehicle Processing Procedure (Days)

##### Vehicle impounded

Unauthorized Period	Call or radio law enforcement immediately (follow-up within 24 hours in writing or fax)
24 hours notice	Send notice to owners within 24 hours (1st class mail)
120 hours (5 days)	Transmit abandoned vehicle report to DOL after 96 hours
DOL has a 72 hour turn-around plus mailing time, except for out of state inquiries	Mail certified (return receipt requested) Notice of Custody and Sale within 24 hours of receiving owner information from the Department of Licensing.
At least 15-day wait before auction	Place newspaper ad at least 3 days but no more than 10 days prior to auction.  Auction (storage fees limited to 15 days from receiving owner information from abandoned vehicle report returned by the Department of Licensing)
Remit surplus funds to state within 30 days	Send disposition copy of abandoned vehicle report to WSP within 15 days  Title no-bid vehicle within 30 days

**NOTE:** If you have possession of a vehicle by writing, court order, or storage agreement, do not process as an abandoned vehicle until lifted.

If you have a "30-60-90 day" DWLS hold, you may request a security deposit to be paid within 5 days. If no security deposit is received, the RTTO may process a vehicle in the usual manner.

### **Public Property**

An unauthorized vehicle on public property may be impounded if it:

- 1) is a traffic hazard (vehicle or driver impaired)
- 2) has been unauthorized within a highway right of way and marked for 24 hours; if the vehicle does not pose a safety hazard, it may remain on the roadside for more than 24 hours if the owner or operator is unable to remove it from the place where it is located (law enforcement must be notified)
- 3) is in a publicly-owned parking facility with signs posted

### **Private Property**

An unauthorized vehicle on private property may be impounded if it is on:

- 1) residential property (immediately)
- 2) non-residential property that has a sign posted (can be impounded immediately)
- 3) non-residential property and has been there 24 hours or longer

A registered tow truck operator will adhere to the following process when impounding an unauthorized vehicle:

- 1) Obtain written authorization to impound.
- 2) Notify law enforcement immediately (or a private firm) in order to obtain the legal and registered owner's names. Send written or electronic facsimile notice of impound to law enforcement within 24 hours.
- 3) Send notice of impoundment to registered and legal owners (by 1st class mail) within 24 hours.
- 4) If the registered or legal owner has not reclaimed the vehicle within 120 hours after impound, immediately transmit an abandoned vehicle report (AVR) to the department.
- 5) DOL has 72 hours plus mailing time to return registered owner information to the RTTO. (This time limit will not apply if DOL has to wait for a teletype, etc., from another state.)
- 6) Within 24 hours of receiving the registered and legal owner information from DOL, the RTTO must send a Notice of Custody and Sale of the vehicle to the registered and legal owner(s) by certified mail.
- 7) The RTTO must place a newspaper advertisement (in a newspaper of general circulation within the county where the vehicle is located) at least 3 days and no more than 10 days prior to the auction.
- 8) Fifteen days after mailing the Notice of Custody and Sale, the RTTO can auction the vehicle.

- 9) Auction is held - storage fees are limited to 15 days from receiving the AVR registered owner information from DOL.
- 10) Within 30 days after auction, send any surplus funds from the sale of the vehicle to DOL.
- 11) Title no-bid vehicle within 45 days after auction, if not disposed of to a vehicle wrecker, hulk hauler or scrap processor.

## Section 5

### Forms

The following Department of Licensing forms may be reproduced, but must not be altered. To access, "click" on the desired form, in **RED**, below.

Form Title	Form Number
Abandoned Vehicle Bid	<b>DLR-430-078</b>
Application for Change of Name or Address	<b>DLR-430-306</b>
Auction Procedure	<b>DLR-430-511</b>
Authorization to Impound or Tow	<b>DLR-430-507</b>
Impounded Vehicle Hearing Request	<b>DLR-430-508</b>
Notice of Custody and Sale of Abandoned Vehicle	<b>DLR-430-509</b>
Notice of Impound of an Unauthorized Vehicle	<b>DLR-430-510</b>
Notice of Right of Redemption	<b>DLR-430-506</b>
Registered Tow Truck Operator Bond	<b>DLR-430-233</b>
Registered Tow Truck Operator Fee Sheet	<b>DLR-430-234</b>
Registered Tow Truck Operator - Master Log	<b>DLR-430-531</b>
Report of Surplus Funds	<b>DLR-430-504</b>
Unauthorized Vehicle Impoundment Report	<b>DLR-430-503</b>
<b>Washington State Patrol</b>	
Abandoned Vehicle Report (AVR)	3000-170-184

## Section 6

### Washington Laws and Rules

To access a Washington State Registered Tow Truck Operator Law or Rule, "click" on the desired law (RCW) or rule (WAC), in **RED**, below.

<a href="#">RCW 46.12.101</a>	Transfer of ownership - Requirements - Penalty, exceptions.
<a href="#">RCW 46.55</a>	Towing & Impoundment
<a href="#">RCW 46.55.010</a>	Definitions
<a href="#">RCW 46.55.020</a>	Registration required - Penalty
<a href="#">RCW 46.55.030</a>	Application - Contents, bond, insurance, fee, certificate
<a href="#">RCW 46.55.035</a>	Prohibited acts - Penalty
<a href="#">RCW 46.55.037</a>	Compensation for private impounds
<a href="#">RCW 46.55.040</a>	Permit required - Inspections of equipment and facilities
<a href="#">RCW 46.55.050</a>	Classification of trucks - Marking requirements - Time and place of inspection - Penalty
<a href="#">RCW 46.55.060</a>	Business location - Requirements
<a href="#">RCW 46.55.063</a>	Fees, schedules, contracts, invoices Impounding Unauthorized Vehicles
<a href="#">RCW 46.55.070</a>	Posting requirements - Exception
<a href="#">RCW 46.55.075</a>	Law enforcement impound - Required form, procedures
<a href="#">RCW 46.55.080</a>	Law enforcement impound, private impound - Master log - Certain associations restricted
<a href="#">RCW 46.55.085</a>	Law enforcement impound - Unauthorized vehicle in right of way
<a href="#">RCW 46.55.090</a>	Storage, return requirements - Personal property - Combination Endorsement for tow truck drivers - Viewing impounded vehicle
<a href="#">RCW 46.55.100</a>	Impounded notice - abandoned vehicle report - Owner information, liability - Disposition report
<a href="#">RCW 46.55.105</a>	Responsibility of registered owner
<a href="#">RCW 46.55.110</a>	Notice to legal and registered owners
<a href="#">RCW 46.55.113</a>	Removal by police officer
<a href="#">RCW 46.55.115</a>	State patrol - Appointment of towing operators - Lien for costs - Appeal Redemption Rights and Hearing Procedures
<a href="#">RCW 46.55.120</a>	Redemption of vehicles - Sale of unredeemed property - Improper Impoundment
<a href="#">RCW 46.55.130</a>	Notice requirements - Public auction - Accumulation of storage charges
<a href="#">RCW 46.55.140</a>	Operator's lien, deficiency claim, liability Records, Inspections and Enforcement
<a href="#">RCW 46.55.150</a>	Vehicle transaction file
<a href="#">RCW 46.55.160</a>	Availability of records, equipment and facilities for audit and inspection
<a href="#">RCW 46.55.170</a>	Complaints, where forwarded
<a href="#">RCW 46.55.180</a>	Presiding officer at licensing hearing
<a href="#">RCW 46.55.190</a>	Rules

<b>RCW 46.55.200</b>	Penalties for certain acts or omissions
<b>RCW 46.55.210</b>	Cease and desist order
<b>RCW 46.55.220</b>	Refusal to issue license, grounds for Junk Vehicle Disposition
<b>RCW 46.55.230</b>	Junk vehicles - Removal, disposal, sale - Penalties - Cleanup restitution payment Local Regulation
<b>RCW 46.55.240</b>	Local ordinances, requirements Vehicle Immobilization
<b>RCW 46.55.300</b>	Vehicle immobilization
<b>WAC 204-91A</b>	Washington State Patrol - Complete chapter
<b>WAC 308-61</b>	Unauthorized and abandoned vehicles
<b>WAC 308-61-026</b>	Definitions - Registered tow truck operators
<b>WAC 308-61-105</b>	Application
<b>WAC 308-61-108</b>	Miscellaneous licensing provisions
<b>WAC 308-61-115</b>	Identification of licensee's vehicles
<b>WAC 308-61-125</b>	Business hours
<b>WAC 308-61-135</b>	Miscellaneous provisions
<b>WAC 308-61-158</b>	Storage of vehicles
<b>WAC 308-61-168</b>	Disputed impound
<b>WAC 308-61-175</b>	Procedures for selling vehicles
<b>WAC 308-61-185</b>	Lien provisions
<b>WAC 308-61-190</b>	After sale